

# **Pee Wee and Youth Sports Credit/Refund Policy**

As of January 1, 2008 credits and refunds will only be given for the following circumstances and you must fill out a credit or refund request **IN PERSON** at the YMCA:

- Injury or illness that will cause player to miss remainder of the season.
- Family relocation due to military re-stationing.
- Emergency situations or natural disasters that prevent games from being played or YMCA from being opened.
- A game will be credited for rain ONLY if there has been one rained out game previously.
- If you cancel program registration at least 24 hours prior to beginning of program.
  - A) If you cancel registration prior to program starting you may request one of the following:
    1. A transfer to another YMCA program
    2. A credit voucher for future use (minus a \$5 processing fee).
    3. A check or credit card refund (minus a \$10 processing fee). Please allow two weeks for processing.

## **Credits/Refunds WILL NOT Be Given For:**

- A child who decides they do not wish to participate in the sport after the season has begun.
- Missing a single game for any reason
- .Being on a team without a coach.
- One single rained out game.
- Not having player or coaches requests granted.
- Unused program attendance is not transferable to another program (unless participant has a medical condition preventing them from participating, and a doctor's note is required).
- There are no credits or refunds given for programs without a 24 hour cancellation notice

**Please make sure that all credit and refund requests are turned in by the end of the season you are putting in the request for.**